

How can you cut the high cost of the research necessary to complete your insureds' replacement claims each day? We have the solution for you. **Research & Replacement Group, Inc.** offers you an unparalleled service designed to assist you in providing complete and outstanding service to your valued policy holders.

R. & R. Group, Inc. features the following services at no-cost to you:

- *Lowest Prices in the Industry*
- *Experienced Jewelry Claim Specialists*
- *Computer hardware and software specialist*
- *Extensive on-line/email claim support at www.rnrgroup.com*
- *Jewelry Appraisals by G.I.A. Graduate Gemologist*
- *Electronics, Audio and Video Claim Specialist*
- *Detailed analysis of ACV costs*
- *Experienced Silver, China, Crystal & Figurines Specialist*

Affordable and Comprehensive Claim Service

Research and Replacement Group, Inc. (R&R Group, Inc.) provides insurance providers with the most affordable and comprehensive evaluation and replacement service in the industry.

Customer Satisfaction

Your insured's, can count on our professional customer service representatives to provide accurate, timely information for the replacement of their personal property or commercial claims. This allows your adjusters to process more claims, while providing high service levels for your customers.

Our goal is to replace your insured's personal or commercial property in a timely manner with LKQ (Like Kind Quality).

Customized Services to Fit Your Unique Needs

R&R Group, Inc. will design its services to integrate seamlessly with your office staff and will meet your specific insured's needs.